

2019-2020 TTC Catalog

CPT 210 Computer Resource Management

Lec: 3.0 Lab: 0 Credit: 3.0

This course examines the interaction of people, systems and computers. Strategic management issues unique to the information technology environment are discussed. This course will cover learning objectives associated with CompTIA A+ core certification test. Specialties include remote support technician, help desk technician, call center technician specialist, representative, depot technician and bench technician. Emphasis will be placed on computer design, operating systems, internetworking of devices and general information security concepts.

Course Offered

Fall
Spring
Summer

Grade Type

Letter Grade

Division

Business Technology